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#### **PRECAUTIONS**

#### < PRECAUTION >

# **PRECAUTION**

## **PRECAUTIONS**

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes dual stage front air bag modules. The SRS system may only deploy one front air bag, depending on the severity of a collision and whether the front passenger seat is occupied. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

#### **WARNING:**

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

#### WARNING:

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery and wait at least three minutes before performing any service.

Precaution for Work

- When removing or disassembling each component, be careful not to damage or deform it. If a component may be subject to interference, be sure to protect it with a shop cloth.
- When removing (disengaging) components with a screwdriver or similar tool, be sure to wrap the component with a shop cloth or vinyl tape to protect it.
- Protect the removed parts with a shop cloth and prevent them from being dropped.
- Replace a deformed or damaged clip.
- If a part is specified as a non-reusable part, always replace it with a new one.
- Be sure to tighten bolts and nuts securely to the specified torque.
- After installation is complete, be sure to check that each part works properly.
- Follow the steps below to clean components:
- Water soluble dirt:
- · Dip a soft cloth into lukewarm water, wring the water out of the cloth and wipe the dirty area.
- Then rub with a soft, dry cloth.
- Oily dirt:
- Dip a soft cloth into lukewarm water with mild detergent (concentration: within 2 to 3%) and wipe the dirty area.
- Then dip a cloth into fresh water, wring the water out of the cloth and wipe the detergent off.
- Then rub with a soft, dry cloth.
- Do not use organic solvent such as thinner, benzene, alcohol or gasoline.
- For genuine leather seats, use a genuine leather seat cleaner.

## **PREPARATION**

## < PREPARATION >

# **PREPARATION**

# **PREPARATION**

# Special Service Tool

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The actual shapes of Kent-Moore tools may differ from those of special service tools mus	trated here.
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Tool number (Kent-Moore No.) Tool name		Description
 (J-39570) Chassis Ear	SIIAO993E	Locating the noise
— (J-50397) INFINITI Squeak and Rattle Kit	ALJIA1232ZZ	Repairing the cause of noise
— (J-46534) Trim Tool Set		Removing trim components

AWJIA0483ZZ

# Commercial Service Tools

INFOID:0000000009133766

(Kent-Moore No.) Tool name		Description	
(J-39565) Engine Ear	SIIA0995F	Locating the noise	
( — ) Power Tool		Loosening nuts, screws and bolts	
( — ) Power Tool	SIIA0995E  PIIB1407E	Loosening nuts, screws and bolts	3

# **CLIP LIST**

# **Descriptions for Clips**

INFOID:0000000009725197

# Replace any clips which are damaged during removal or installation.

Symbol No.	Shapes	Removal & Installation
C101		Removal: Remove by bending up with flat-bladed screwdrivers or clip remover.
C103	TTTT	Removal: Remove with a clip remover.
C203 [ <b>(</b> )		Removal: Push center pin to catching position. (Do not remove center pin by hitting it.) Push  Push  Installation:
C205		Removal: Flat-bladed screwdriver  Clip Finisher
C206		Removal:

SIIA0315E

Symbol No.	Shapes	Removal & Installation
CE103		Removal:
CF110	Clip A	Removal:  Finisher Clip A  Flat-bladed screwdrivers  Clip B
CF118	Clip A Clip B (Grommet)	Removal:  Flat-bladed Finisher screwdrivers  Body panel  Clip A Clip B (Grommet)
CR103		Removal: Holder portion of clip must be spread out to remove rod.
CS101		Removal:  1. Screw out with a Phillips screwdriver.  2. Remove female portion with flat-bladed screwdriver.

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Symbol No.	Shapes	Removal & Inst	allation
CG101		Removal: Instal  Rotate 45° to remove  Removal:	lation:
CS102	TO THE PART OF THE		
CS113		Removal: Disconnect upper conne with a flat-bladed screw then remove clip while ir flat-bladed screwdriver b body panel and clip.	driver, nserting a
C111			<b>)</b>

SIIA0317E

Symbol No.	Shapes	Removal & Installation
CG104		Removal: Remove by bending up with flat-bladed screwdrivers.  Radiator grille  Body panel
CE114		
CF118	Clip A  Clip B (Grommet)	Removal: Flat-bladed Finisher screwdrivers Body panel Clip A Clip B (Grommet)

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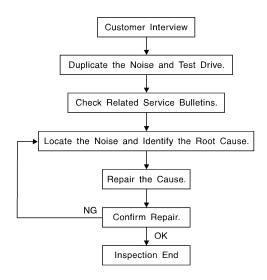
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# SYMPTOM DIAGNOSIS

## SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow (INFOID:000000009725202



SBT842

#### **CUSTOMER INTERVIEW**

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to <a href="IP-12">IP-12</a>, "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
  are provided so the customer, service adviser and technician are all speaking the same language when
  defining the noise.
- Squeak —(Like tennis shoes on a clean floor)
   Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces
   higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor)
   Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle)
   Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door)
  - Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand)

  Tick characteristics include gentle contacting of light meaning the light meaning the contacting of light meaning the ligh
  - Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise)
  - Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz—(Like a bumble bee)
  - Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

#### DUPLICATE THE NOISE AND TEST DRIVE

#### < SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

#### CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

#### LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
  - removing the components in the area that you suspect the noise is coming from. Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
  - tapping or pushing/pulling the component that you suspect is causing the noise. Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
  - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the
  - placing a piece of paper between components that you suspect are causing the noise.
  - looking for loose components and contact marks. Refer to IP-9, "Generic Squeak and Rattle Troubleshooting".

#### REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- separate components by repositioning or loosening and retightening the component, if possible.
- insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A INFINITI Squeak and Rattle Kit (J-50397) is available through your authorized INFINITI Parts Department.

#### **CAUTION:**

# Do not use excessive force as many components are constructed of plastic and may be damaged.

- Always check with the Parts Department for the latest parts information.
- The materials contained in the INFINITI Squeak and Rattle Kit (J-50397) are listed on the inside cover of the kit: and can each be ordered separately as needed.
- The following materials not found in the kit can also be used to repair squeaks and rattles.
- SILICONE GREASE: Use instead of UHMW tape that will be visible or does not fit. The silicone grease will only last a few months.
- SILICONE SPRAY: Use when grease cannot be applied.
- DUCT TAPE: Use to eliminate movement.

#### CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

## Generic Squeak and Rattle Troubleshooting

Refer to Table of Contents for specific component removal and installation information.

IP-9 2014 QX60 Revision: August 2013

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#### < SYMPTOM DIAGNOSIS >

#### INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- Cluster lid A and the instrument panel
- 2. Acrylic lens and combination meter housing
- 3. Instrument panel to front pillar finisher
- Instrument panel to windshield
- 5. Instrument panel pins
- 6. Wiring harnesses behind the combination meter
- 7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

#### **CAUTION:**

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

#### CENTER CONSOLE

Components to pay attention to include:

- 1. Shift selector assembly cover to finisher
- A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

#### **DOORS**

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon to door finisher
- 3. Wiring harnesses tapping
- 4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the INFINITI Squeak and Rattle Kit (J-50397) to repair the noise.

#### **TRUNK**

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner.

In addition look for:

- Trunk lid bumpers out of adjustment
- 2. Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together
- A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

#### SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- 2. Sun visor shaft shaking in the holder
- 3. Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

#### OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

#### < SYMPTOM DIAGNOSIS >

- 1. Loose harness or harness connectors.
- 2. Front console map/reading lamp lens loose.
- Loose screws at console attachment points.

#### **SEATS**

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- Headrest rods and holder
- 2. A squeak between the seat pad cushion and frame
- The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

#### **UNDERHOOD**

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component installed to the engine wall
- 2. Components that pass through the engine wall
- Engine wall mounts and connectors
- Loose radiator installation pins
- 5. Hood bumpers out of adjustment
- 6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine rpm or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

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#### < SYMPTOM DIAGNOSIS >

# Diagnostic Worksheet

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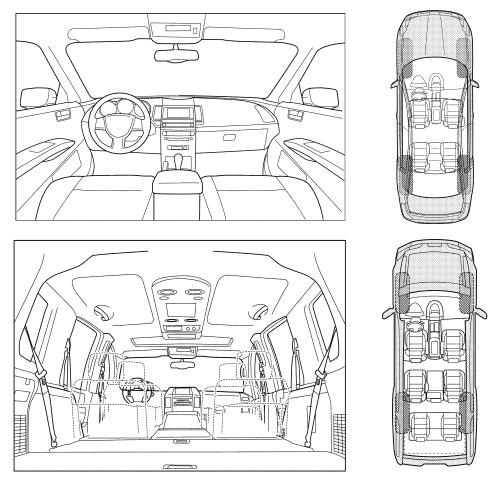
#### Dear Customer:

We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

#### **SQUEAK & RATTLE DIAGNOSTIC WORKSHEET**

#### I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

-1-

< SYMPTOM DIAGNOSIS >

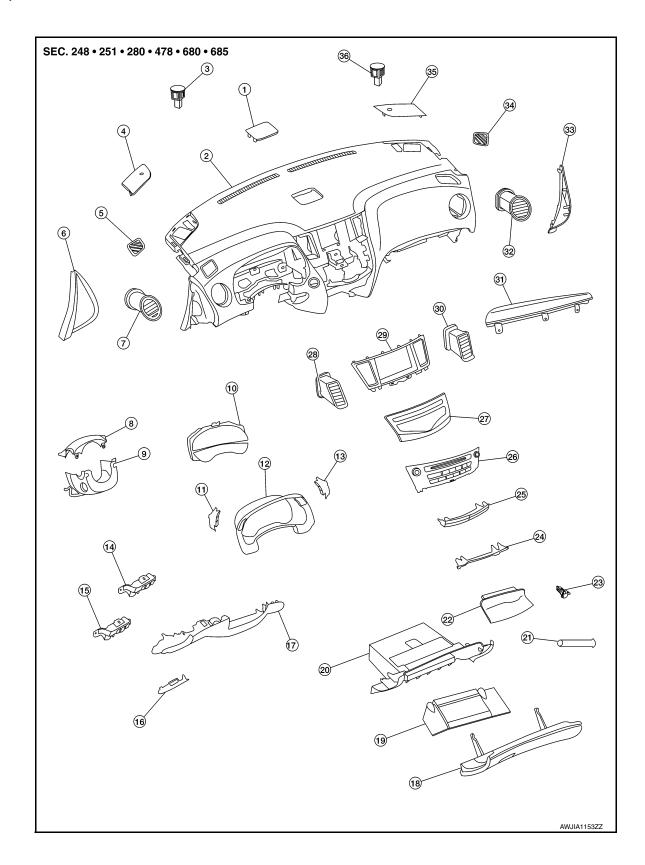
	ise occurs:	
		<u> </u>
I. WHEN DOES IT OCCUR? (please ch	eck the boxes that apply)	
Anytime	☐ After sitting out in the rain	
☐ 1st time in the morning	☐ When it is raining or wet	
Only when it is cold outside	☐ Dry or dusty conditions	
Only when it is hot outside	Other:	
II. WHEN DRIVING:	IV. WHAT TYPE OF NOISE	
☐ Through driveways	☐ Squeak (like tennis shoes on a clean floor)	
Over rough roads	Creak (like walking on an old wooden floor)	
Over speed bumps	Rattle (like shaking a baby rattle)	
Only about mph	☐ Knock (like a knock at the door)	
On acceleration	☐ Tick (like a clock second hand)	
Coming to a stop	☐ Thump (heavy muffled knock noise)	
☐ On turns: left, right or either (circle)☐ With passengers or cargo	☐ Buzz (like a bumble bee)	
Other:		
After driving miles or min	utes	
After driving miles or min	utes	_
·		_
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O BE COMPLETED BY DEALERSHIP I		<b>-</b>
O BE COMPLETED BY DEALERSHIP I		<b>-</b>
O BE COMPLETED BY DEALERSHIP I		<b>-</b>
TO BE COMPLETED BY DEALERSHIP I	PERSONNEL  YES NO Initials of person	
TO BE COMPLETED BY DEALERSHIP IT Test Drive Notes:	PERSONNEL  YES NO Initials of person	
After driving miles or min  TO BE COMPLETED BY DEALERSHIP I  Test Drive Notes:  Vehicle test driven with customer  Noise verified on test drive  Noise source located and repaired	PERSONNEL  YES NO Initials of person	
CO BE COMPLETED BY DEALERSHIP In Test Drive Notes:  Vehicle test driven with customer  - Noise verified on test drive  - Noise source located and repaired	YES NO Initials of person performing	
TO BE COMPLETED BY DEALERSHIP IT Test Drive Notes:  Vehicle test driven with customer - Noise verified on test drive - Noise source located and repaired - Follow up test drive performed to confir	YES NO Initials of person performing	

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# REMOVAL AND INSTALLATION

# **INSTRUMENT PANEL ASSEMBLY**

Exploded View



#### **INSTRUMENT PANEL ASSEMBLY**

#### < REMOVAL AND INSTALLATION >

1.	Center speaker grille	2.	Instrument panel assembly	3.	Sunload sensor
4.	Instrument panel tweeter grille (LH)	5.	Side defroster grille (LH)	6.	Instrument side finisher (LH)
7.	Side ventilator grille (LH)	8.	Steering column upper cover	9.	Steering column lower cover
10.	Combination meter	11.	Illumination control switch	12.	Cluster lid A
13.	BCI (if equipped) / trip computer switch	14.	Upper switch carrier	15.	Lower switch carrier
16.	Fuse block cover	17.	Instrument lower panel LH	18.	Glove box lid
19.	Glove box tray	20.	Glove box	21.	Glove box dampener
22.	Front console tray and mat	23.	Power socket	24.	Cluster lid C lower
25.	Cluster lid C	26.	A/C and AV switch assembly	27.	Cluster lid C upper
28.	Center ventilator grille (LH)	29.	Cluster lid D	30.	Center ventilator grille (RH)
31.	Instrument finisher E	32.	Side ventilator grille (RH)	33.	Instrument side finisher (RH)
34.	Side defroster grille (RH)	35.	Instrument panel tweeter grille (RH)	36.	Optical sensor
Om	oval and Installation				

## Removal and Installation

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#### **CAUTION:**

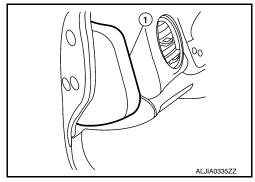
- Be careful not to scratch instrument panel pad and other parts.
- Whenever a suitable tool is used, always wrap a cloth around the end of the tool to protect components from damage.
- Before servicing, turn ignition switch OFF, disconnect both battery terminals and wait at least three minutes.

#### REMOVAL

- Disconnect the negative and positive battery terminals, then wait at least three minutes. Refer to <u>PG-93</u>, <u>"Removal and Installation"</u>.
- Remove instrument side finishers (LH/RH) (1) using a suitable tool.

#### NOTE:

LH side shown; RH side similar



- Remove front kicking plates (LH/RH). Refer to <u>INT-22</u>, "<u>KICKING PLATE</u>: Removal and Installation -<u>Front Kicking Plate</u>".
- 4. Remove front pillar finishers (LH/RH). Refer to <a href="INT-19">INT-19</a>, "FRONT PILLAR FINISHER: Removal and Installation".
- Remove combination switch. Refer to <u>BCS-80</u>, "Removal and Installation".
- 6. Remove instrument lower panel LH. Refer to IP-25, "Removal and Installation".
- 7. Remove center console assembly. Refer to IP-18, "Removal and Installation".
- 8. Remove combination meter. Refer to MWI-95, "Removal and Installation".
- 9. Remove AV control unit. Refer to AV-136, "Removal and Installation AV Control Unit" (BASE AUDIO), AV-303, "Removal and Installation AV Control Unit" (BOSE AUDIO WITHOUT NAVIGATION), AV-586, "Removal and Installation AV Control Unit" (BOSE AUDIO W/NAVI W/O SURROUND) or AV-883, "Removal and Installation AV Control Unit" (BOSE AUDIO W/NAVI W/SURROUND).
- Remove front display unit. Refer to <u>AV-139</u>. "Removal and Installation" (BASE AUDIO), <u>AV-306</u>. "Removal and Installation" (BOSE AUDIO WITHOUT NAVIGATION), <u>AV-589</u>. "Removal and Installation" (BOSE AUDIO W/NAVI W/O SURROUND) or <u>AV-886</u>. "Removal and Installation" (BOSE AUDIO W/NAVI W/SURROUND).
- 11. Remove glove box assembly. Refer to <a href="IP-26">IP-26</a>, "Removal and Installation".
- 12. Remove instrument panel tweeter grilles (LH/RH) and center speaker grille.

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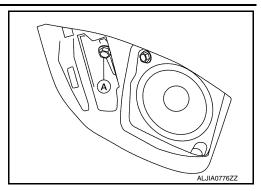
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Revision: August 2013 IP-15 2014 QX60

## **INSTRUMENT PANEL ASSEMBLY**

#### < REMOVAL AND INSTALLATION >

13. Remove instrument panel bolt (A) from the instrument panel tweeter grille RH area.



- 14. Remove front passenger air bag module. Refer to SR-18. "Removal and Installation"
- 15. Remove instrument panel assembly screws.
- 16. Disconnect the harness connectors from the instrument panel assembly.
- 17. Disconnect the antenna cable.
- 18. Remove the instrument panel assembly.

#### **INSTALLATION**

Installation is in the reverse order of removal.

• If replacing the instrument panel, transfer all the necessary parts to the new instrument panel.

## STEERING COLUMN COVERS

#### < REMOVAL AND INSTALLATION >

# STEERING COLUMN COVERS

## Removal and Installation

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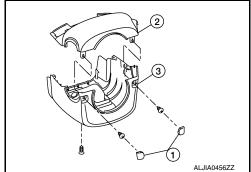
#### **REMOVAL**

- 1. Remove instrument lower panel LH. Refer to IP-25, "Removal and Installation".
- 2. Remove steering column cover screw finishers (1) using a suitable tool, then remove screws.

#### NOTE:

If necessary, rotate steering wheel to access steering column cover screw finishers (1) and screws.

- 3. Remove steering column upper cover (2).
- 4. Remove steering column lower cover screw, then remove steering column lower cover (3).



#### **INSTALLATION**

Installation is in the reverse order of removal.

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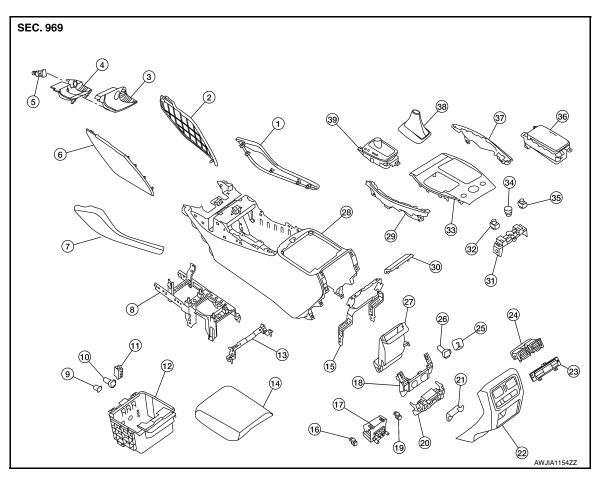
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**Exploded View** INFOID:0000000009133774



- Center console upper side finisher (RH)
- Front console tray
- 7. Center console upper side finisher (LH) 8.
- 10. Power socket
- 13. Center console upper brace
- 2nd row heated seat switch (LH)
- 19. 2nd row heated seat switch (RH)
- 22. Center console rear finisher
- 25. AC 120V outlet
- 28. Center console
- 31. Center console switch bracket
- 34. Drive mode selector switch
- 37. Shift selector finisher (RH)

- 2. Center console side finisher (RH)
- 5. Power socket
- Center console brace
- 11. Front auxiliary input jack
- 14. Center console lid
- Rear auxiliary input jack
- 20. Center console rear finisher lower bracket 21. Intelligent Key antenna
- 23. Rear blower control
- 26. Power socket
- 29. Shift selector finisher (LH)
- 32. Front seat climate control switch (LH)
- 35. Front seat climate control switch (RH)
- 38. Shift selector boot

- 3. Front console mat
- Center console side finisher (LH) 6.
- 9. USB connector
- Center console bin
- 15. Center console rear brace
- Center console rear finisher upper bracket
- 24. Rear center ventilator grille assembly
- 27. Rear center ventilator duct
- 30. Center console rear brace finisher
- 33. Shift selector finisher
- 36. Center console cup holder
- 39. Shift selector

Removal and Installation

INFOID:0000000009133775

## **REMOVAL**

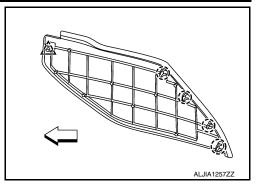
**CAUTION:** 

Be careful not to scratch center console finishers and other parts.

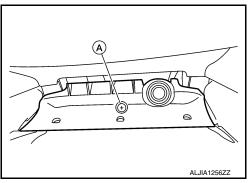
## < REMOVAL AND INSTALLATION >

1. Release center console side finisher (LH/RH) clip and pawls using a suitable tool and remove.





- 2. Remove front console mat from front console tray.
- 3. Remove front console tray screw (A).

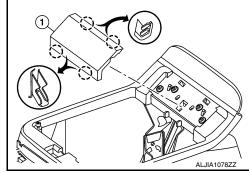


- 4. Release front console tray clips using a suitable tool, disconnect the harness connector and remove.
- 5. Remove shift selector handle. Refer to TM-188, "Exploded View".
- 6. Release shift selector finisher clips and pawls using a suitable tool, disconnect the harness connectors and remove.
- 7. Release center console rear brace finisher (1) pawls using a suitable tool and remove.

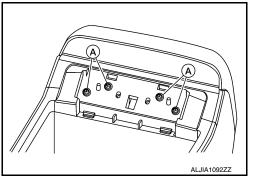
( ): Pawl

NOTE:

Center console bin lid removed for clarity.



8. Remove center console rear finisher screws (A).



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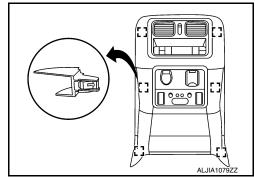
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#### < REMOVAL AND INSTALLATION >

9. Release center console rear finisher clips using a suitable tool, disconnect the harness connectors and remove.

[]: Metal clip



- 10. Remove center console assembly screws.
- 11. Disconnect the harness connectors from the center console assembly and remove.

#### **INSTALLATION**

Installation is in the reverse order of removal.

## **CLUSTER LID A**

#### < REMOVAL AND INSTALLATION >

# **CLUSTER LID A**

# Removal and Installation

#### INFOID:0000000009133776

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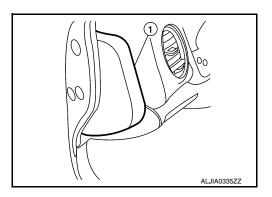
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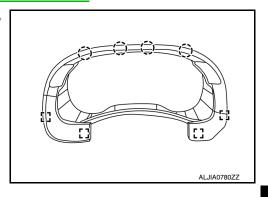
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## **REMOVAL**

1. Remove instrument side finisher (LH) (1) using a suitable tool.



- 2. Remove instrument lower panel LH. Refer to IP-25, "Removal and Installation".
- 3. Release cluster lid A pawls and metal clips using a suitable tool, disconnect the harness connector and remove.
  - []: Metal clip (]): Pawl



#### **INSTALLATION**

Installation is in the reverse order of removal.

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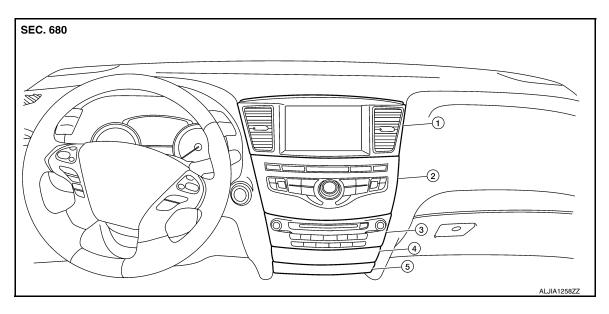
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## **CLUSTER LID C**

Exploded View



Cluster lid D
 Cluster lid C

- 2. Cluster lid C upper
- 5. Cluster lid C lower
- 3. AV and A/C switch assembly

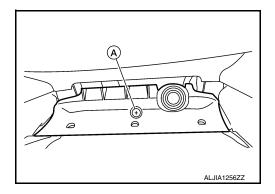
## **CLUSTER LID C LOWER**

#### CLUSTER LID C LOWER: Removal and Installation

INFOID:0000000009133777

#### **REMOVAL**

- 1. Remove front console mat from front console tray.
- 2. Remove front console tray screw (A).



- 3. Release front console tray clips using a suitable tool, disconnect the harness connector and remove.
- 4. Release cluster lid C lower pawls using a suitable tool and remove.

#### **INSTALLATION**

Installation is in the reverse order of removal.

CLUSTER LID C

#### CLUSTER LID C: Removal and Installation

INFOID:0000000009133778

### **REMOVAL**

- Remove cluster lid C lower. Refer to IP-22, "CLUSTER LID C LOWER: Removal and Installation".
- Release cluster lid C pawls using a suitable tool and remove.

#### INSTALLATION

## **CLUSTER LID C**

#### < REMOVAL AND INSTALLATION >

Installation is in the reverse order of removal.

### CLUSTER LID C UPPER

## CLUSTER LID C UPPER: Removal and Installation

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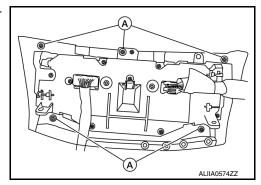
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#### **REMOVAL**

- 1. Remove cluster lid C. Refer to IP-22, "CLUSTER LID C: Removal and Installation".
- 2. Release cluster lid C upper pawls using a suitable tool, disconnect the harness connectors and remove.
- 3. Remove screws (A) and separate cluster lid C upper from multifunction switch assembly (if necessary).



#### **INSTALLATION**

Installation is in the reverse order of removal.

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## **CLUSTER LID D**

#### < REMOVAL AND INSTALLATION >

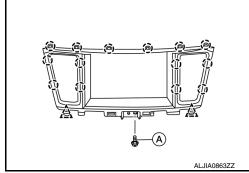
# **CLUSTER LID D**

## Removal and Installation

#### INFOID:0000000009133780

#### **REMOVAL**

- 1. Remove cluster lid C upper. Refer to IP-23, "CLUSTER LID C UPPER: Removal and Installation".
- 2. Remove cluster lid D screw (A).
- 3. Release cluster lid D clips and pawls using a suitable tool and remove.
  - \_\_\_: Clip (\_): Pawl



4. Remove center ventilator grille (LH/RH) from cluster lid D (if necessary). Refer to <u>VTL-15</u>, "CENTER VEN-TILATOR GRILLE: Removal and Installation".

#### **INSTALLATION**

Installation is in the reverse order of removal.

### INSTRUMENT LOWER PANEL LH

#### < REMOVAL AND INSTALLATION >

# INSTRUMENT LOWER PANEL LH

## Removal and Installation

#### INFOID:0000000009133781

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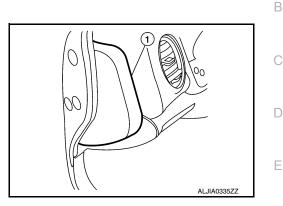
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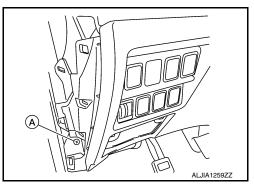
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#### **REMOVAL**

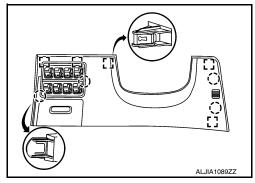
1. Remove instrument side finisher (LH) (1) using a suitable tool.



2. Remove instrument lower panel LH screw (A).



- 3. Remove hood lock release handle from instrument lower panel LH. Refer to DLK-292, "Exploded View".
- 4. Remove data link connector from instrument lower panel LH.
- 5. Release instrument lower panel LH clips and pawls using a suitable tool.
  - []: Metal clip
  - ( ): Pawl



- 6. Disconnect aspirator hose from instrument lower panel LH.
- 7. Disconnect harness connectors and remove instrument lower panel LH.

## **INSTALLATION**

Installation is in the reverse order of removal.

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#### **GLOVE BOX ASSEMBLY**

# < REMOVAL AND INSTALLATION >

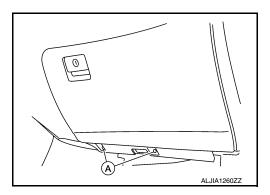
# **GLOVE BOX ASSEMBLY**

## Removal and Installation

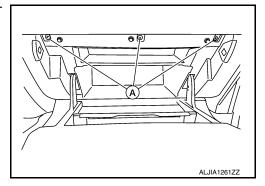
#### INFOID:0000000009133782

## **REMOVAL**

- 1. Remove instrument side finisher (RH) using a suitable tool.
- 2. Remove glove box assembly lower screws (A).



3. Open glove box lid, then remove the glove box assembly upper screws (A).



4. Disconnect the harness connectors from the glove box assembly and remove.

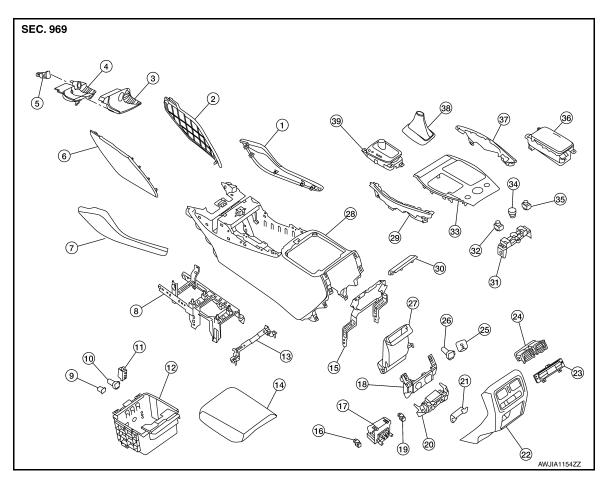
#### **INSTALLATION**

Installation is in the reverse order of removal.

# UNIT DISASSEMBLY AND ASSEMBLY

# CENTER CONSOLE ASSEMBLY

**Exploded View** INFOID:0000000009133783



- Center console upper side finisher (RH)
- Front console tray 4.
- 7. Center console upper side finisher (LH) 8.
- Power socket
- Center console upper brace
- 2nd row heated seat switch (LH)
- 2nd row heated seat switch (RH)
- Center console rear finisher
- 25. AC 120V outlet
- 28. Center console
- 31. Center console switch bracket
- Drive mode selector switch
- 37. Shift selector finisher (RH)

- 2. Center console side finisher (RH)
- 5. Power socket
- Center console brace
- Front auxiliary input jack
- Center console lid
- Rear auxiliary input jack
- 20. Center console rear finisher lower bracket 21. Intelligent Key antenna
- Rear blower control 23.
- 26. Power socket
- 29. Shift selector finisher (LH)
- 32. Front seat climate control switch (LH)
- 35. Front seat climate control switch (RH)
- 38. Shift selector boot

- 3. Front console mat
- 6. Center console side finisher (LH)
- 9. USB connector
- 12. Center console bin
- Center console rear brace
- Center console rear finisher upper
- 24. Rear center ventilator grille assembly
- 27. Rear center ventilator duct
- 30. Center console rear brace finisher
- 33. Shift selector finisher
- 36. Center console cup holder
- 39. Shift selector

# Disassembly and Assembly

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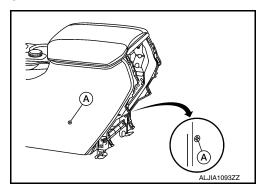
#### DISASSEMBLY

Remove center console assembly. Refer to <a href="IP-18">IP-18</a>, "Removal and Installation".

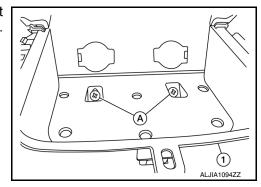
**IP-27 Revision: August 2013** 2014 QX60

#### < UNIT DISASSEMBLY AND ASSEMBLY >

- 2. Release center console bin cover using a suitable tool and remove.
- 3. Remove center console bin screws (A)



4. Remove remaining center console bin screws (A), disconnect the harness connectors, then remove the center console bin (1).



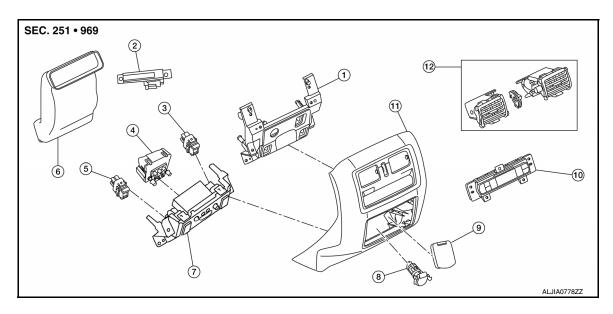
- 5. Remove power socket from the center console bin (if necessary). Refer to <a href="PWO-9">PWO-9</a>, "Removal and Installation".
- 6. Remove USB connector from the center console bin (if necessary). Refer to <u>AV-144, "Removal and Installation"</u> (BASE AUDIO), <u>AV-316, "Removal and Installation"</u> (BOSE AUDIO WITHOUT NAVIGATION), <u>AV-598, "Removal and Installation"</u> (BOSE AUDIO W/NAVI W/O SURROUND) or <u>AV-896, "Removal and Installation"</u> (BOSE AUDIO W/NAVI W/SURROUND).
- 7. Remove front auxiliary input jack from the center console bin (if necessary). Refer to <u>AV-145. "Removal and Installation"</u> (BASE AUDIO), <u>AV-317. "Removal and Installation"</u> (BOSE AUDIO WITHOUT NAVIGATION), <u>AV-599. "Removal and Installation"</u> (BOSE AUDIO W/NAVI W/O SURROUND) or <u>AV-897. "Removal and Installation"</u> (BOSE AUDIO W/NAVI W/SURROUND).

#### **ASSEMBLY**

Assembly is in the reverse order of disassembly.

# CENTER CONSOLE REAR FINISHER

**Exploded View** INFOID:0000000009726155



- 1. Center console rear finisher upper bracket
- Rear auxiliary input jack (if equipped)
- Center console rear finisher lower bracket 7.
- 10. Rear air control

- 2 Intelligent Key antenna
- 5. 2nd row heated seat switch LH
- 8. Power socket
- 11. Center console rear finisher
- 3. 2nd row heated seat switch RH
- Rear center ventilator duct 6.
- AC 120V outlet 9
- 12. Rear center ventilator grille assembly

# Disassembly and Assembly

INFOID:0000000009133785

### DISASSEMBLY

Remove center console rear finisher by releasing clips and pawls using a suitable tool.

2. Remove rear center ventilator duct screws (A), then remove the rear center ventilator duct (1).



- 3. Release rear center ventilator grille assembly pawls using a suitable tool and remove.
- Remove rear blower control.
- Remove center console rear finisher upper bracket screws, then remove the center console rear finisher 5. upper bracket.
- 6. Remove center console rear finisher lower bracket screws, then remove the center console rear finisher lower bracket.
- Remove power socket. Refer to <u>PWO-9</u>, "Removal and Installation".
- Remove AC 120V outlet (if equipped). Refer to <u>PWO-34, "Removal and Installation"</u>.
- Remove 2nd row heated seat switches (LH/RH).
- 10. Remove rear auxiliary input jack (if equipped). Refer to AV-607, "Removal and Installation" (BOSE AUDIO W/NAVI W/O SURROUND) or AV-905, "Removal and Installation" (BOSE AUDIO W/NAVI W/SUR-ROUND).

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# **CENTER CONSOLE REAR FINISHER**

< UNIT DISASSEMBLY AND ASSEMBLY >

ASSEMBLY

Assembly is in the reverse order of disassembly.