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PRECAUTIONS

PRECAUTIONS PFP:00001

Precautions for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

EIS004WV

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SRS and SB section of this Service Manual.

WARNING:

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SRS section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PREPARATION

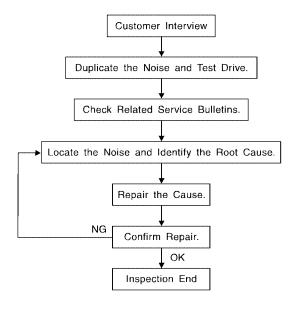
PREPARATION PFP:00002 Α **Special Service Tools** EIS004WX The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here. В Tool number (Kent-Moore No.) Description Tool name Locating the noise C (J-39570) Chassis ear D Е SBT839 Repairing the cause of noise (J-43980) NISSAN Squeak and Rattle kit Н **Commercial Service Tools** EIS004WY Tool name Description (Kent-Moore No.) Engine ear Locating the noise (J-39565) M SIIA0995E Power Tool Loosening bolts and nuts

PBIC0191E

SQUEAK AND RATTLE TROUBLE DIAGNOSIS Work Flow

PFP:00000

EIS004WZ



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CUSTOMER INTERVIEW

Interview the customer, if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to IP-8, "Diagnostic Worksheet". This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics
 are provided so the customer, service adviser and technician are all speaking the same language when
 defining the noise.
- Squeak (Like tennis shoes on a clean floor)
 Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak (Like walking on an old wooden floor)
 Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle (Like shaking a baby rattle)
 Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock (Like a knock on a door)
 Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick (Like a clock second hand)
 Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump (Heavy, muffled knock noise)
 Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz (Like a bumblebee)
 Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- Close a door.
- 2. Tap or push/pull around the area where the noise appears to be coming from.
- 3. Rev the engine.
- 4. Use a floor jack to recreate vehicle "twist".
- 5. At idle, apply engine load (electrical load, drive position on A/T model).
- 6. Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

- 1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanics stethoscope).
- 2. Narrow down the noise to a more specific area and identify the cause of the noise by:
 - Removing the components in the area that you suspect the noise is coming from.
 Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
 - Tapping or pushing/pulling the component that you suspect is causing the noise.
 Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
 - Feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the noise.
 - Placing a piece of paper between components that you suspect are causing the noise.
 - Looking for loose components and contact marks.

Refer to IP-6, "Generic Squeak and Rattle Troubleshooting".

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
- Separate components by repositioning or loosening and retightening the component, if possible.
- Insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.

CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged. Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100 x 135 mm (3.94 x 5.31 in)/76884-71L01: 60 x 85 mm (2.36 x 3.35 in)/76884-71L02: 15 x 25 mm (0.59 x 0.98 in)

IP-5

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

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73982-9E000: 45 mm (1.77 in) thick, 50 x 50 mm (1.97 x 1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50 x 50 mm (1.97 x 1.97 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30 x 50 mm (1.18 x 1.97 in)

FELT CLOTH TAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

68370-4B000: 15 x 25 mm (0.59 x 0.98 in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll

The following materials, not found in the kit, can also be used to repair squeaks and rattles.

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used in place of UHMW tape that will be visible or not fit.

Note: Will only last a few months.

SILICONE SPRAY

Use when grease cannot be applied.

DUCT TAPE

Use to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Generic Squeak and Rattle Troubleshooting

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Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

- The cluster lid A and instrument panel
- 2. Acrylic lens and combination meter housing
- Instrument panel to front pillar garnish
- 4. Instrument panel to windshield
- 5. Instrument panel mounting pins
- 6. Wiring harnesses behind the combination meter
- A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.

CENTER CONSOLE

Components to pay attention to include:

- Shifter assembly cover to finisher
- 2. A/C control unit and cluster lid C
- 3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the:

- 1. Finisher and inner panel making a slapping noise
- 2. Inside handle escutcheon to door finisher
- Wiring harnesses tapping
- Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner. In addition look for:

- 1. Trunk lid bumpers out of adjustment
- Trunk lid striker out of adjustment
- 3. The trunk lid torsion bars knocking together
- A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

- 1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
- Sun visor shaft shaking in the holder
- Front or rear windshield touching headliner and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage. In addition look for:

- Loose harness or harness connectors.
- Front console map/reading lamp lens loose.
- Loose screws at console attachment points.

SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

- 1. Headrest rods and holder
- A squeak between the seat pad cushion and frame
- 3. The rearseat back lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

- 1. Any component mounted to the engine wall
- 2. Components that pass through the engine wall
- Engine wall mounts and connectors
- 4. Loose radiator mounting pins
- Hood bumpers out of adjustment
- Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

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Diagnostic Worksheet

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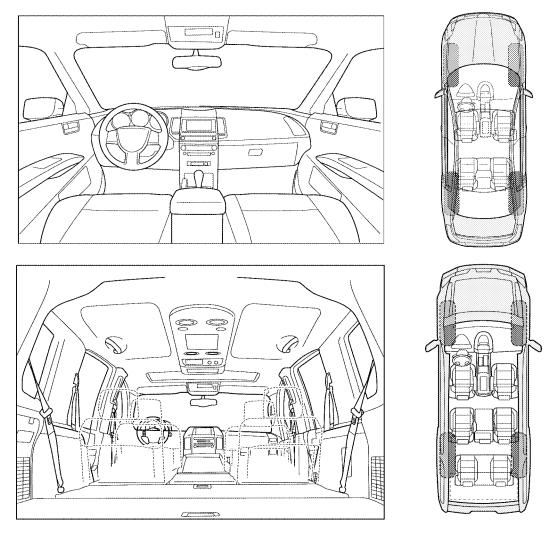
Dear Customer:

We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

-1-

QUEAK & RATTLE DIAGNOSTIC WORK	SHE	ET - page 2		
Briefly describe the location where the nois	e occ	curs:		
. WHEN DOES IT OCCUR? (please chec	k the	boxes that app	oly)	
Anytime 1st time in the morning Only when it is cold outside Only when it is hot outside		After sitting or When it is rain Dry or dusty of Other:	ning or we	
. WHEN DRIVING:	IV.	WHAT TYPE	OF NOISI	Ē
Through driveways Over rough roads		Creak (like wa	ılking on a	es on a clean floor) n old wooden floor)
Over speed bumps Only about mph On acceleration Coming to a stop On turns: left, right or either (circle) With passengers or cargo Other: miles or minut		Rattle (like sha Knock (like a l Tick (like a clo Thump (heavy Buzz (like a bu	knock at thock second muffled k	ne door) d hand) nock noise)
D BE COMPLETED BY DEALERSHIP PE		NNEL		
		YES	NO	Initials of person performing
ehicle test driven with customer Noise verified on test drive Noise source located and repaired Follow up test drive performed to confirm	repa			

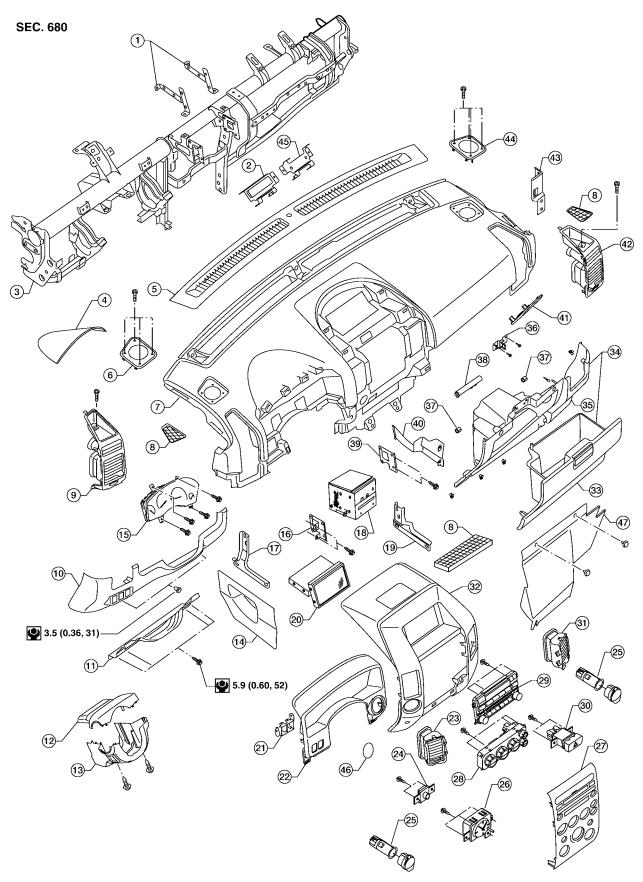
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INSTRUMENT PANEL ASSEMBLY

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Removal and Installation



1.	Steering member brackets	2.	Bracket assembly LH	3.	Steering member assembly
4.	Combination meter cover	5.	Defrost grille	6.	Instrument panel speaker LH
7.	Instrument panel	8.	Bin mat	9.	Side ventilator assembly LH
10.	Instrument lower cover LH	11.	Lower knee protector LH	12.	Steering column cover upper
13.	Steering column cover lower	14.	Center console lower cover LH	15.	Combination meter
16.	Audio unit bracket LH	17.	Driver instrument stay	18.	Audio unit
19.	Passenger instrument stay	20.	Display assembly	21.	Switch assembly
22.	Cluster lid A	23.	Cluster lid D ventilator LH	24.	Front passenger air bag status light
25.	Power socket LH and power socket RH	26.	Clock	27.	Cluster lid C
28.	Front air control	29.	Audio control	30.	Hazard switch
31.	Cluster lid D ventilator RH	32.	Cluster lid D	33.	Glove box door
34.	Glove box assembly	35.	Lower instrument panel RH	36.	Glove box striker
37.	Rubber bumpers	38.	Glove box damper	39.	Audio unit bracket RH
40.	Center console lower cover RH	41.	Fuse block cover	42.	Side ventilator assembly RH
43.	Instrument panel bracket	44.	Instrument panel speaker RH	45.	Bracket assembly RH
46.	Key cylinder escutcheon	47.	Instrument lower cover RH		
REN	MOVAL				
1.	Remove center console. Refer to	IP-1	<mark>7, "DISASSEMBLY AND ASS</mark>	<u>EMBI</u>	<u>_Y"</u> .
2.					
3.	Remove steering column. Refer to	PS.	-10, "STEERING COLUMN" .		
	Remove glove box assembly. Ref				H and Glove Box" .
	Remove front power socket LH. R				
6.	Remove front power socket RH. F				
7.	Remove combination meter. Refer	r to <u>l</u>	P-14, "Lower Instrument Pan	el RH	and Glove Box".
8.	Remove audio unit. Refer to AV-5	5, "A	<u>.UDIO UNIT"</u> .		
9.	Remove display unit. Refer to AV-	<u>167,</u>	"DISPLAY CONTROL UNIT"		
	Remove lower knee protector LH.				

- 10. Remove lower knee protector LH.
- 11. Remove GPS antenna. Refer to AV-167, "Removal and Installation".
- 12. Remove optical sensor. Refer to LT-64, "Optical Sensor" .
- 13. Remove side ventilator assembly LH.
- 14. Remove side ventilator assembly RH.
- 15. Remove front pillar finisher. Refer to EI-36, "FRONT PILLAR FINISHER" .
- 16. Remove passenger air bag module. Refer to SRS-50, "FRONT PASSENGER AIR BAG MODULE"
- 17. Remove instrument panel.
- 18. Disconnect remaining instrument panel assembly electrical connectors.

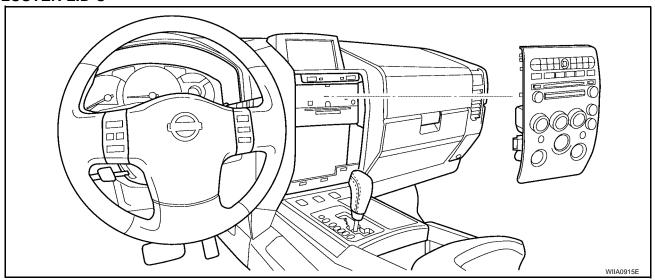
INSTALLATION

Installation is in the reverse order of removal.

IP-11 Revision: November 2009 2006 QX56

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CLUSTER LID C



CAUTION:

When removing and installing, place shop cloths onto surrounding parts to protect A/T finisher and center console from damage.

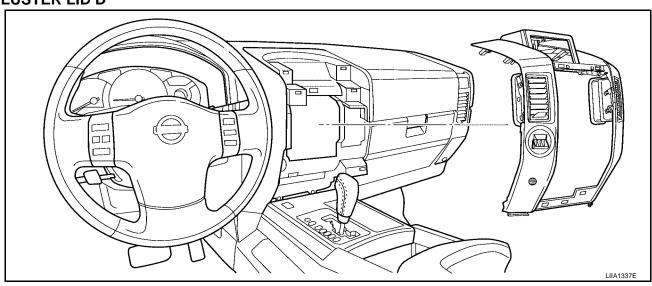
Removal

- 1. Disconnect battery negative terminal.
- 2. Remove A/T finisher. Refer to IP-13, "A/T FINISHER".
- 3. Remove center console. Refer to IP-10, "INSTRUMENT PANEL ASSEMBLY".
- 4. Pull to disconnect cluster lid C clips.
- Disconnect cluster lid C electrical connectors.

Installation

Installation is in the reverse order of removal.

CLUSTER LID D



CAUTION:

When removing and installing, place shop cloths onto surrounding parts to protect A/T finisher and center console from damage.

Removal

- 1. Remove cluster lid C. Refer to IP-12, "Removal".
- 2. Remove instrument lower cover LH. Refer to IP-13, "INSTRUMENT LOWER COVER LH".
- Remove glove box. Refer to <u>IP-15, "Glove Box"</u>.

- 4. Pull to disconnect cluster lid D clips.
- Disconnect cluster lid electrical connectors.

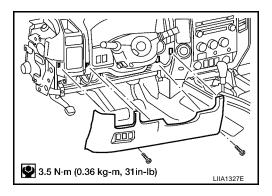
Installation

Installation is in the reverse order of removal.

INSTRUMENT LOWER COVER LH

Removal

- 1. Remove instrument lower cover LH, using power tool.
- 2. Pull to disconnect instrument lower cover LH clips.
- 3. Disconnect instrument lower cover LH electrical connectors.



Installation

Installation is in the reverse order of removal.

COMBINATION METER

Removal

- 1. Disconnect battery negative terminal.
- 2. Remove instrument lower cover LH. Refer to <u>IP-13, "INSTRU-MENT LOWER COVER LH"</u>.
- 3. Remove steering column cover upper and steering column cover lower.
- 4. Remove combination meter cover.
- Remove cluster lid A.
- 6. Disconnect cluster lid A electrical connectors.
- 7. Remove the combination meter screws, using power tool.
- 8. Disconnect combination meter electrical connectors.

using power tool. I connectors.

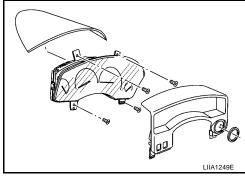
Installation

Installation is in the reverse order of removal.

A/T FINISHER

Removal

- 1. Remove shift knob.
- 2. Remove storage compartment mask.
- 3. Pull to disconnect AT finisher clips.
- 4. Disconnect A/T finisher electrical connectors.

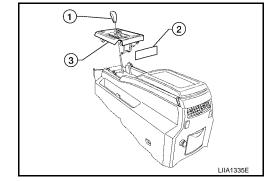


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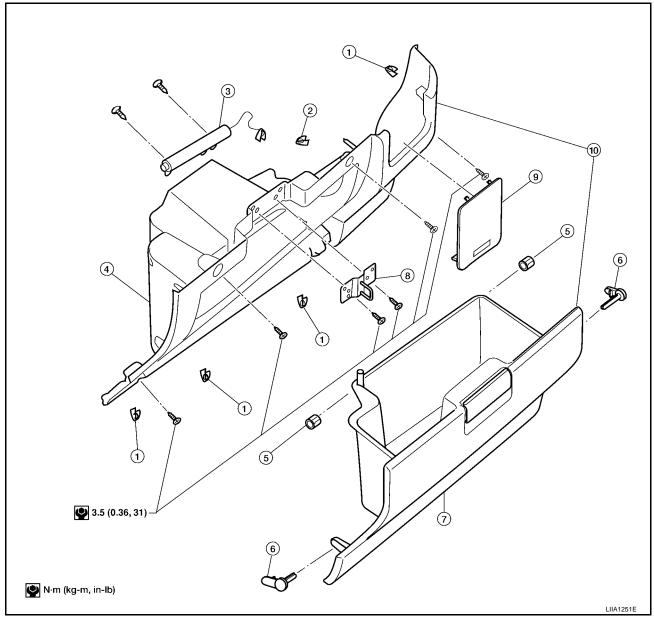
Installation

Installation is in the reverse order of removal.

Revision: November 2009 IP-13 2006 QX56

Lower Instrument Panel RH and Glove Box REMOVAL AND INSTALLATION

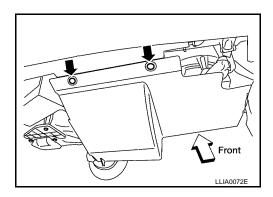
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- 1. Clip
- 4. Glove box housing
- 7. Glove box door
- 10. Glove box assembly
- 2. Damper clip
- 5. Rubber stopper
- 8. Glove box striker
- 3. Glove box damper
- 6. Glove box pin
- 9. Fuse block cover

Removal

1. Remove the instrument lower cover RH.



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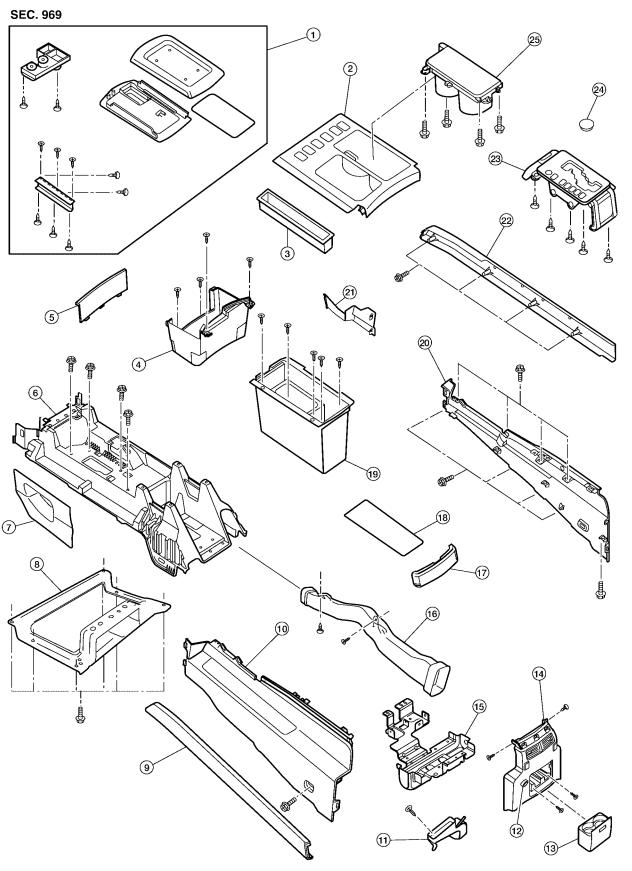
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2. Remove glove box assembly screws, using power tool. 3. Disconnect glove box lamp. Installation Installation is in the reverse order of removal. **Glove Box** EIS007XA **DISASSEMBLY AND ASSEMBLY Disassembly** 1. Remove damper clip from glove box. 2. Remove glove box pins and glove box. 3. Remove glove box striker screws, using power tool and remove glove box striker. 4. Remove fuse block cover. 5. Remove glove box damper screws and remove glove box damper. **Assembly** Assembly is in the reverse order of disassembly.

Center Console REMOVAL AND INSTALLATION

EIS007XB



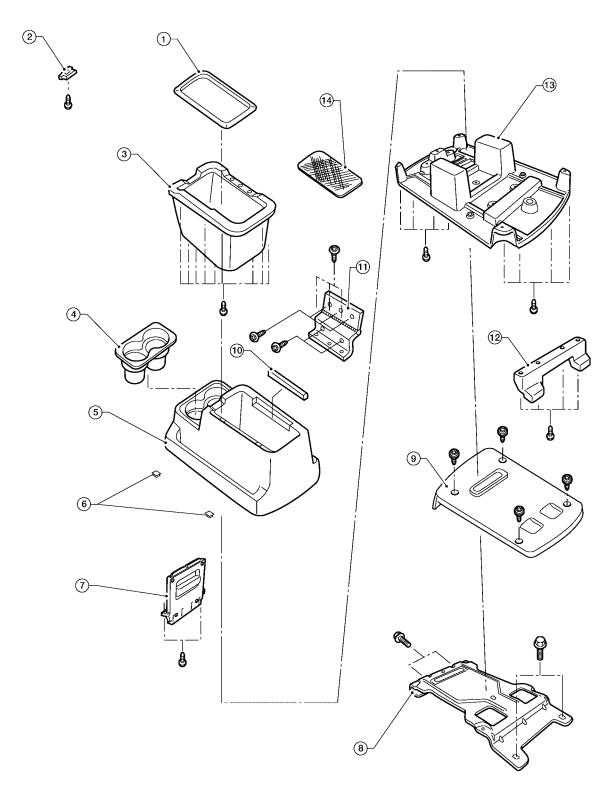
Console lid assembly	2.	A/T finisher	3.	Tray	_
Storage compartment	5.	Storage compartment mask	6.	Console reinforcement assembly	
7. Center console lower cover LH	8.	Console front bracket	9.	Lower side finisher LH	
10. Console cover LH	11.		12.	Power socket assembly	
13. Rear cup holder assembly	14.	Rear finisher assembly	15.	Console rear bracket	
16. Heat duct	17.		18.	Console bin mat	
19. Console bin	20.		21.	Center console lower cover RH	
22. Lower side finisher RH	23.	A/T transmission control	24.	Mask	
25. Cup holder insert					
Removal					
. Move front seats forward.					
 Disconnect battery negative te 	rmin	al.			
Remove control device. Refer	to A	-226, "Control Device Remo	val and	Installation" .	
. Remove glove box assembly.	Refe	r to IP-14, "Lower Instrument	Panel F	RH and Glove Box" .	
. Remove center console lower	cove	r RH.			
. Remove console cover RH scr	rews.				
. Remove center console lower	cove	r LH.			
. Remove console cover LH scr	ews.				
. Disconnect center console ele-	ctrica	al connectors.			
0. Remove center console asser	nbly i	n a rearward direction.			
nstallation					
nstallation is in the reverse order of	of ren	noval.			
Center Console				EIS007.	K7
DISASSEMBLY AND ASSEMB	LY				
Disassembly					
. Remove mats from storage co	mpai	tment and console bin.			
. Remove latch from console lid	and	remove key cylinder from lat	ch.		
. Remove console lid.					
. Remove console bin.					
. Disconnect electrical harness t	from	DVD player (if equipped).			
. Remove hinge.					
. Remove rear upper finisher.					
. Remove rear cup holder asser	mbly.				
. Remove rear finisher assembly	y.				
0. Disconnect rear finisher assen	nbly e	electrical connectors.			
1. Remove console power socke	t.				
2. Remove upper side finishers L		Ⅎ.			
 Remove heat duct and console 					
4. Disconnect clips and remove of	consc	ole covers LH/RH.			
5. Remove mask and storage co					
6. Remove console front bracket.	-				
 Remove console rear bracket. 					
SSEMBLY					

ASSEMBLY

Assembly is in the reverse order of disassembly.

Rear Console REMOVAL AND INSTALLATION

EIS007XC



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- 1. Lid assembly
- 4. Cup holder insert
- 7. Floor latch
- 10. Hinge cover
- 13. Rear lower console assembly
- 2. Lid latch
- 5. Rear upper console assembly
- 8. Rear console floor bracket
- 11. Hinge
- 14. Console bin mat

- 3. Console bin
- 6. Rubber bumper
- 9. Rear console floor base
- 12. Base hook

Removal Α 1. Remove cup holder insert. 2. Release latch and remove rear console assembly. Installation В Installation is in the reverse order of removal. Rear Console EIS007XD **DISASSEMBLY AND ASSEMBLY Disassembly** 1. Remove hinge cover. D 2. Remove screws and remove lid assembly. 3. Remove screw and remove latch from lid assembly 4. Remove screws and remove hinge. Е 5. Remove screws and separate rear upper console assembly and rear lower console assembly. 6. Remove floor latch from rear upper console assembly. 7. Remove screws and remove console bin from rear upper console assembly. 8. Remove screws and remove rear console floor base. 9. Remove bolts and remove rear console floor bracket. **Assembly** Assembly is in the reverse order of disassembly. Н

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