

This Quick Reference Guide is not intended to replace your vehicle *Owner's Manual* which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire *Owner's Manual* carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Lincoln dealer is the best source for the most current information. For detailed operating and safety information, please consult your *Owner's Manual*.

Lincoln Customer Relationship Center

U.S. 1-800-521-4140

(TDD for the hearing impaired
1-800-232-5952)

lincolnowner.com

**Ford of Canada's Lincoln Customer
Relationship Centre**

Canada 1-800-387-9333

lincolncanada.com



Preproduction model shown.



2013 MKZ

QUICK REFERENCE GUIDE

MKZ COMMONLY USED VOICE COMMANDS SYNC® ...Say the Word.

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Touch the  button on the right-hand side of your steering wheel, and then say:



Entertainment

- Audio list of commands
 - You can also get detailed lists of commands for radio, USB, Bluetooth® audio, Sirius and SD Card.
- Audio <On/Off>
- Radio
 - FM <87.9-107.9>
 - FM preset <#>
- CD
 - Play track <1-152>
 - Shuffle <On/Off>
- USB
 - Play song <name>
 - Play album <name>
- SiriusXM
 - <channel name>
 - Preset <#>



Basic Commands

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health
- Pair my phone



Phone

- Phone list of commands
- Dial
- Call <name> on cell/at home/at work
- Call voicemail
- Do not disturb
- Listen to text message (phone-dependent feature)



Climate

- Climate control list of commands
- Climate <On/Off>
- Climate my temperature
- Climate temperature <60-85> degrees

SYNC Services

Must say "Services" first, and then:

- What can I say?
- Traffic
- Directions
- Business search
- Operator (for direction or business search)
- Favorites
- News, sports, weather, horoscopes, stock quotes, movies or travel
- Help



Navigation*

- Navigation list of commands*
 - Destination street address <number, name, city>
 - Destination home
 - Navigation voice <On/Off>
 - Navigation volume <increase/decrease>
 - Repeat instruction
 - Show <map/north-up/heading-up/3-D>
- Travel Link list of commands
 - Traffic
 - Weather
 - Movie Listings
 - Fuel prices
 - Sports <headlines/scores/schedule>

* if equipped

Some services may not be available in your area. Refer to your *Owner's Manual*, visit the website or call the toll-free number for more information.

For U.S. customers: visit SyncMyRide.com or call 1-800-392-3673 (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit SyncMyRide.ca or call 1-800-565-3673 (select Option 1 or 2 for language, then Option 3).

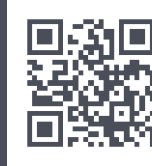
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LEARN HOW TO SYNC YOUR RIDE:

SYNC is a voice-activated technology personalized by you. It is a hands-free, voice recognition system used for entertainment, information and communication.

SyncMyRide.com (U.S.) or
SyncMyRide.ca (Canada)

LEARN MORE ABOUT YOUR NEW MKZ



lincolnowner.com



lincolncanada.com

WARNING

Driving while distracted can result in loss of vehicle control, accident and injury. Ford Motor Company strongly recommends that drivers use extreme caution when using any device or feature that may take their focus off the road. Your primary responsibility is the safe operation of the vehicle. We recommend against the use of any hand-held device while driving, encourage the use of voice-operated systems when possible and that you become aware of applicable state and local laws that may affect the use of electronic devices while driving.

INSTRUMENT PANEL

1 LEFT VEHICLE INFORMATION DISPLAY

Provides information about various systems on your vehicle. Use the left, 5-way control located on the steering wheel to choose and confirm settings and messages. Refer to the *Information Displays* chapter in your *Owner's Manual* for more information.

2 ADAPTIVE CRUISE CONTROL*


Automatically adjusts your speed to maintain a set distance between you and the vehicle in front of you in the same lane. You can set the gap distance between yourself and the vehicle in front by pressing the \uparrow and \downarrow buttons on the steering wheel.

NOTE: Driving aids do not replace the need to watch where the vehicle is moving and brake where necessary. Refer to your the *Cruise Control* chapter of your *Owner's Manual* for safety information, more detail and limitations.

* if equipped

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3 SERVICE ENGINE SOON LIGHT

 Illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the on-board diagnostics system (OBD-II) has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

4 POWER TILT/TELESCOPING STEERING COLUMN*

Your power tilt steering column has a four-way rocker control that allows you to adjust the steering wheel to your desired position.

5 STEERING WHEEL AUDIO CONTROLS*

Press **VOL +** or **VOL -** to increase or decrease volume levels.

Press \ll \gg to access the next/previous radio station preset, CD track or preset satellite radio channel*.

Press voice to access voice recognition.

Press phone to access SYNC* phone features.

6 RIGHT VEHICLE INFORMATION DISPLAY

Displays information about Entertainment, Phone, Navigation* and Climate. Use the right, 5-way control located on your steering wheel to scroll through, highlight and make minor adjustments within a selected menu. Refer to the *MyLincoln Touch™* chapter in your *Owner's Manual* for more information.

7 PUSH BUTTON START

You can start your vehicle while your keys remain in your pocket, purse or back pack. With your vehicle in P (Park), fully press the brake pedal and press the **ENGINE START STOP** button. Press the button again to turn the engine off.



NOTE: Your intelligent access key must be inside the vehicle for the ignition to start.

8 PUSH BUTTON SHIFT TRANSMISSION

Your vehicle is equipped with an electronic transmission. The shift buttons are located on the center stack next the MyLincoln Touch™ system.

Putting your vehicle in gear:

1. Fully press down the brake pedal.
2. Press and release one of the **PRNDS** buttons to select your gear.
3. The gear shift button you select will illuminate and the instrument cluster will show a telltale of the selected gear.
4. Release the brake pedal and your transmission will remain in the selected gear.

NOTE: When entering an automatic car wash, **always** put your vehicle into **Stay in Neutral** mode. To put your vehicle in **Stay in Neutral** mode, make sure your vehicle is stationary first, and then:

1. Press the **N** (Neutral) button on the shifter assembly once. The information display screen will read "Press **N** to enter **Stay in Neutral** mode".
2. Press **N** on the shifter assembly again. The message "**Stay in Neutral mode engaged**" will appear in the instrument cluster and the N button will flash continuously to confirm your selection.
3. To exit **Stay in Neutral**, select another gear.

* if equipped
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Preproduction model shown.

SYNC® WITH MYLINCOLN TOUCH™


A REVOLUTIONARY WAY TO CONNECT WITH YOUR CAR.



SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC...Say the word.

Use the four-corner, four-color touch screen to explore and interact with your vehicle. The touch screen works the same way as traditional controls, knobs and buttons do. Simply press the various corners on your touch screen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls and navigation system.


GENERAL TIPS

- Press the home icon  at any time to return to your home screen.
- For additional support, refer to your *Owner's Manual*, visit the website or call the toll-free number. See the inside front cover of this guide for details.

Before You Get Started

- If you have the navigation SD card, make sure that it is inserted into the media port or your navigation will not work.
- The touch screen is sensitive, so make sure you press the desired icon accurately and firmly.

CREATE YOUR OWNER ACCOUNT

- SYNC uses a wireless connection called  Bluetooth® to communicate with your phone. Turn Bluetooth mode on in your phone's menu options. This lets your phone find SYNC. For more details on setting up your phone with SYNC, visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada), or your phone manufacturer's website.
- Set up your owner account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada). Register by following the on-screen instructions. After registering, you can see what complimentary services you are eligible for.

Why you need a SYNC Owner Account

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all of SYNC's Services and personalization features, such as saving your Favorites and Points of Interest (POI). You'll receive the latest software updates that add new places, directions and information, and if you have questions, you'll get free customer support. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

PAIRING YOUR PHONE WITH SYNC

In order to use many of the features of SYNC, you must first pair and connect your phone with SYNC. To pair your phone for the first time:



1. Make sure that your vehicle is in (P) park and both your ignition and radio are turned on.

2. Touch Add Phone in the upper left corner of the touch screen.

3. Make sure that Bluetooth is set to on and your mobile phone is in the proper mode.

4. When prompted on your phone's display, enter the six-digit PIN provided by SYNC in the radio display.

5. The display will indicate when the pairing is successful.

NOTE: The system may prompt you to:

- Set your phone as the primary/favorite (the primary phone will receive messages and voice mails).
- Download your phone book (this is required to use the full set of voice commands).
- Turn on 911 Assist®.

TIPS

- Make sure you accept SYNC's request to access your phone.
- To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the SYNC chapter of your *Owner's Manual*.

PHONE

Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

Your phone connects you with many other features and SYNC Services:


- Connect to SYNC Services for traffic, directions, business searches and information favorites.
- Connect to Operator Assist to help locate a listing or destination.
- Call for a Vehicle Health Report.
- Automatically connects with a 911 Operator in the event of an accident (the feature must be turned on prior to an incident).
- Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.

SYNC® WITH MYLINCOLN TOUCH™


* if equipped


USING MY PHONE WITH SYNC

NOTE: You must download your phone book to make phone calls with voice commands by name. Contacts listed in all caps will require you to spell them (i.e. JAKE will be J-A-K-E).

Making a phone call: Use SYNC to make a phone call to anyone in your phone book by pressing the voice button  and when prompted, say any of the following voice commands:

Call <name> at work
Call <name> on mobile or cell
Call <name> at home

NOTE: You can also make phone calls by pressing the voice button . When prompted, give the voice command, “Dial,” then verbally say the phone number.

Answering incoming calls: Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press the phone button to answer an incoming call. You can hang up at any time by pressing the phone button .

Ending the call: Press and hold the phone button.

Do not disturb mode: This feature blocks incoming calls and text messages and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command “***Do not disturb on***” to enable and “***Do not disturb off***” to disable.

NAVIGATION*


Get started with your navigation system by pressing the upper-right, green corner. The available, voice-activated navigation system includes:

- SiriusXM Traffic™
- SiriusXM Travel Link™
- Global positioning system (GPS) technology
- 3-D mapping
- Turn-by-turn navigation

SET A DESTINATION

Set a destination through your touch screen by using a street address, a intersection, a point of interest (POI) or a place on the map. The easiest way, however, is by voice.



1. Push the voice button . When prompted say “***Destination street address***”.
2. The system will ask you to say the full address and will display an example on-screen.
3. You can then speak the address naturally, such as: “***One two three Main Street, Anytown.***”

You can also use the touch screen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- **Fastest:** Uses the fastest moving roads possible.
- **Shortest:** Uses the shortest distance possible.
- **Eco (EcoRoute):** Uses the most fuel-efficient route.

TIPS

- Save your favorite locations by touching “Save to Favorites”.
- Change your map views from Direction Headed, North Up or 3D.

CLIMATE

SYNC with MyLincoln Touch controls the temperature, airflow direction, fan speed, and activates other climate features like heated front seats for you and your passenger. To use voice commands to operate climate, say a voice command like “***Climate temperature 72 degrees***” and MyLincoln Touch will make that adjustment.

SET YOUR MYTEMP

- Touch the lower-right, blue Climate corner on the touch screen.
- Set your exact, desired temperature using the + or - to adjust the setting.
- Press and hold the MyTemp button until the background color goes solid.

ENTERTAINMENT

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower-left, red corner of the touch screen. From here, you can easily go between AM/FM, Sirius, and other media sources.

SET YOUR RADIO PRESETS

- Touch the Entertainment corner on the touch screen.
- Touch FM.
- Touch Direct Tune.
- Enter the desired station and touch Enter.
- Touch Presets and then touch and hold one of the memory preset buttons to save it. You will hear a brief mute and the sound will return when the station is saved.

BRING IN YOUR OWN MUSIC

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- CD
- USB
- Bluetooth® Streaming
- SD Card
- A/V In


For additional support, refer to your *Owner's Manual*, visit the website or call the toll-free number. See the inside front cover of this guide for details.

USING SYNC TO ACCESS DIGITAL MEDIA

SYNC has a media hub with multiple inputs allowing you to access personal media from your digital devices. Plug in your USB media devices such as phones and MP3 players and use SYNC to play all of your favorite music.

NOTE: SYNC indexes all of your music. The more music that is stored on your device, the longer it takes SYNC to index.

Using voice commands to play music:

1. Plug your media player into your USB port.
2. Press the voice button . When prompted say “***USB***”, then follow-up by saying one of the voice commands:

Play all
Play next song
Play song <name>
Play album <name>

3. You will hear the command repeated back to you and the selected item will play.

CONVENIENCE

* if equipped



AUTOWIPERS*

If activated, your wipers will automatically turn on when moisture is present on the windshield. The wiper speed will vary based on the amount of moisture detected and the sensitivity setting.



- To turn this feature on, use the wiper stalk or the information display.
- To adjust the sensitivity setting, use the rotary control on the stalk.


NOTE: Make sure that this feature is turned off before entering a car wash.

REAR DOOR UNLOCKING AND OPENING

Pull the interior door release handle **twice** to open the rear doors. The first pull unlocks the door while the second pull opens the door.

REMOTE START

Remote start allows you to start the engine from outside your vehicle using your remote transmitter. To start, press  and then press  twice within three seconds.

When you're ready to drive: press the **START/STOP** button once while applying the brake pedal. To turn the engine off from outside the vehicle after using your remote start, press  once.



INTELLIGENT ACCESS

NOTE: Your Intelligent Access key must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.

To unlock any door, pull the front exterior door handle. Touch the top of the door handle to lock your vehicle. To unlock and open the trunk, press the exterior trunk release button near the license plate. The intelligent access key also contains a mechanical key blade, which can be used to unlock the driver's door if necessary.

FUNCTION

* if equipped

REAR VIEW CAMERA*

This system provides a visual display of the area behind the vehicle. The display automatically appears in the touch screen when the vehicle is in R (Reverse) and uses green, yellow and red guides to alert you of your proximity to objects.



FRONT AND REAR SENSING SYSTEM*

This system sounds a warning tone if there is an obstacle near the vehicle's front or rear bumper. The front sensors are active when the gearshift is in any position other than P (Park) or N (Neutral) and the vehicle speed is below 6 mph (10 km/h).

The rear sensors are only active when the transmission is in R (Reverse) and is traveling less than 3 mph (5 km/h).

NOTE: The driver is always responsible for controlling the vehicle, supervising the system and intervening if required. Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Manual for safety information, more details and limitations.

ACTIVE PARK ASSIST*

The system detects an available parallel parking space and automatically steers the vehicle into the space (hands-free). The system instructs the driver with visual and/or audible instructions with regard to braking, accelerating and shifting gears in order to safely park the vehicle.

- To start active park assist, press the  button located on the right side of the center stack.
- When a suitable space is found, the touch screen displays a message and a chime sounds. For complete information, refer to your *Owner's Manual*.

HILL START ASSIST

When the system is active, your vehicle will remain stationary on the slope for two to three seconds after you release the brake pedal. Once the engine develops sufficient drive, the brakes release automatically.

LINCOLN DRIVE CONTROL


This suite of electronic vehicle systems continuously monitors both your inputs and the road conditions to optimize ride comfort, steering, handling, powertrain response and sound. Choose your custom driving experience through the touch screen:


- **Comfort:** provides drivers with easier steering and a more fluid suspension.
- **Normal:** delivers a more engaging drive experience with confident handling and a powerful, yet quiet powertrain sound.
- **Sport:** adds a sporty feel with a stiffer suspension and an emphasis on handling and control, along with a more powerful engine tone.

COMFORT

*if equipped.

HEATED/COOLED* FRONT SEATS

Press the heated seat symbol  within the climate control screen to cycle through the various heat settings and off. Warmer settings are indicated by more indicator lights.


Press the cooled seat symbol  to cycle through the various cooling settings and off. Cooler settings are indicated by more indicator lights.

MEMORY FUNCTION


The memory function allows a one-touch recall of the driver seat, power tilt/telescoping steering controls* and power mirrors. Use the memory controls located on the driver's door to program and then recall memory positions. To program position 1, press and hold the **1** button until you hear a chime. Use this same procedure to set positions **2** and **3** using the respective buttons. You can now use these controls to recall the set memory positions.

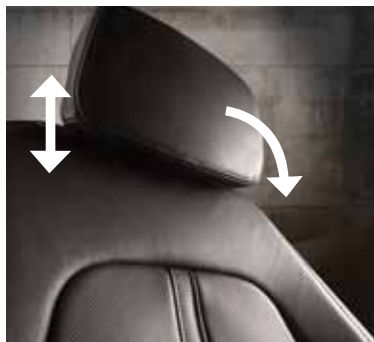


HEATED REAR SEATS*

Press the heated seat symbol  on the rear of the center console to cycle through the various heat settings and off. Warmer settings are indicated by more indicator lights.

HEATED STEERING WHEEL*

To access, press the Climate corner on the touch screen. Touch the heated steering wheel icon  to warm the steering wheel.





TILTING HEAD RESTRAINTS*

Your vehicle's front head restraints can be adjusted. Pivot the head restraint forward by gently pulling the top of the head restraint. Once it is in the forward-most position, tilting it forward once more will release it to its upright position.

NOTE: Do not attempt to force the headrest backward after it has been tilted. Instead, continue tilting it forward until the headrest releases to the upright position.



RETRACTABLE PANORAMIC ROOF*

Located on the overhead console, your controls have a one-touch open and close feature. To open the roof, press the  button. It opens fully and will adjust its opening automatically at certain speeds to help reduce wind noise. To manually override this feature, press any button. It will reset after each ignition cycle. To close, press the  button.



*if equipped; preproduction model shown.

ESSENTIAL INFORMATION

* if equipped



EASY FUEL® SYSTEM

This system is self-sealing and therefore protected against dust, dirt, water, snow and ice. When fueling your vehicle, turn the engine off, insert the nozzle and begin fueling. Wait 10 seconds from the time the refueling nozzle is shut off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank.

NOTE: When using a portable fuel container, use the funnel included with the vehicle (see your *Owner's Manual* for the funnel location), and pour the fuel into the funnel. When done, clean the funnel or properly dispose of it. Do not use aftermarket funnels as they will

not work with the Easy Fuel® system and may cause damage. Extra funnels can be purchased from your authorized dealer.

FUEL TANK CAPACITY/FUEL INFO

Your vehicle's fuel tank capacity can vary depending on its drive type and engine size. See the *Capacities and Specifications* chapter in your *Owner's Manual* for details. Use only "Regular" unleaded gasoline with an octane rating of 87 or higher. **Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 15% ethanol.**

ELECTRIC PARKING BRAKE



The operating switch (Ⓢ) replaces the conventional handbrake, and is located to the left of the steering column. To use, pull the switch up. The brake system warning lamp will illuminate to confirm that the electric parking brake has been applied. To release, press and hold the brake pedal, and press the switch down.

SOS POST-CRASH ALERT SYSTEM™

Provides audible and visual alarms when a crash causes the deployment of airbags or the activation of the safety belt pretensioners. The turn signals will flash and the horn will sound.

To deactivate, press the hazard flasher control, or the panic button (🔊) on your remote transmitter.

AUTOMATIC ENGINE SHUTDOWN

Your vehicle is equipped with a feature that automatically shuts down the engine if it has been idling for an extended period of time. The ignition also turns off in order to save battery power. You can override this feature temporarily by pressing the brake or accelerator pedal, or by pressing OK or the RESET button in your Information Display. Refer to the *Information Displays* chapter of your *Owner's Manual* for more details.



BLIS® (BLIND SPOT INFORMATION SYSTEM) WITH CROSS TRAFFIC ALERT (CTA)*

BLIS® uses radar sensors to help you determine if a vehicle may be in your blind spot zone. The CTA feature alerts you if a car is coming toward you when you are backing out of a parking space. BLIS® and CTA will display a yellow indicator light in your exterior mirrors and the CTA will also sound tones and display messages to warn you which direction vehicles are approaching.

NOTE: Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to your Owner's Manual for safety information, more detail and limitations.

TIRE PRESSURE MONITORING SYSTEM

Your vehicle illuminates a low tire pressure warning light (🚗) in your instrument cluster when one or more of your tires are significantly underinflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Inflating Your Tires* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

LOCATION OF SPARE TIRE AND TOOLS

Your spare tire and tools are located beneath the carpeted wheel cover in the the trunk. The spare tire is designed for emergency use only and should be replaced as soon as possible. For more details, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

FUEL-EFFICIENT TRANSMISSION

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

OPEN WINDOW BUFFETING

When only one side window is open, you may hear a wind throb or buffeting noise. Open both windows on the same side of the vehicle to alleviate this noise.

ROADSIDE ASSISTANCE

Your new Lincoln vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.